



core designs

design objective		core cloud	core office
		Low cost, cloud based, secure, core IT services for mobile workforce.	Office integration with core cloud.
Intended Use	Email and web collaboration from anywhere	✓	
	Secure file storage and sharing	✓	✓
	Office(s) with shared local server and Internet link		✓
Features	Email	✓	
	Calendar	✓	
	Contacts	✓	
	iPhone & iPad management	✓	
	Apple computer management	✓	
	Domain Name System management	✓	
	Central user directory security & management	✓	
	Team online collaboration (web wiki)	✓	
	Secure file storage and sharing (internally & externally)	✓	✓
	Mac, Windows PC, iPhone, iPad and mobile access	✓	✓
	Multi-user network applications	✓	✓
	Time Machine™ backups for Apple computers in the office		✓
	Local, high speed, file sharing in the office		✓
	Centralised printer sharing in the office		✓
	Internet link security & bandwidth management in the office		✓
Office Security	Web filtering, anti-virus protection in the office		✓
	Secure, encrypted connections between office and core cloud		✓
Service Management	Service Request management best practices		✓
	Knowledgebase management best practices		✓
	Vendor management best practices		✓
	Apple management best practices		✓
	Support provider management best practices		✓
Design specifications	Documentation		✓
	Vendor listings		✓
	Disaster Recovery Time and Point Objectives (Best case/Worst case)		1h/12h
DIMENSIONS	Design improvements, modifications, enhancements, new services, innovations, opportunities, and news subscription		✓
Premium Integration Packs	Compliance auditing		✓
	Windows Server integration		✓
	High resilience (2hr RTO/RPO)		✓
	Ultra security		✓